



# **Bedfordshire**

## Fire and Rescue Service





**ALTERNATIVE 2**

# **Performance Report**

## **2023–24 Quarter 1**


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The status of each of the metrics is indicated using the following symbols:

Indicator	Status
	On target or better than target
	Off target but within 10% of target
	Off target by more than 10% of target
	No target. For information only

## Prevention

Off target by more than 10% of target

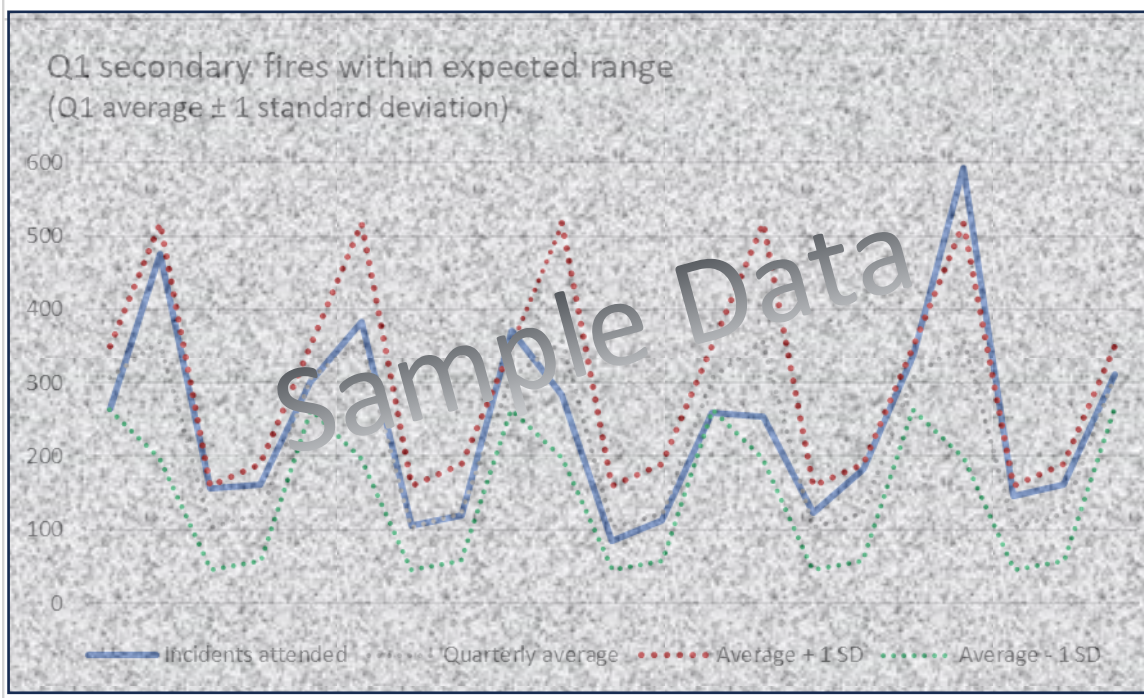
Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	0013e	Down	<b>1</b> (Target 0) 
<b>Comment:</b>  Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.			

<b>Lorem ipsum dolor sit amet, consectetur</b>	0015	Up	<b>1450</b> (Target 2500) 
<b>Comment:</b>  Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.			

Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	0002b	Down	<b>311</b> <b>(Target 218)</b> 

**Comment:**

Ipsum nunc aliquet bibendum enim facilis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.

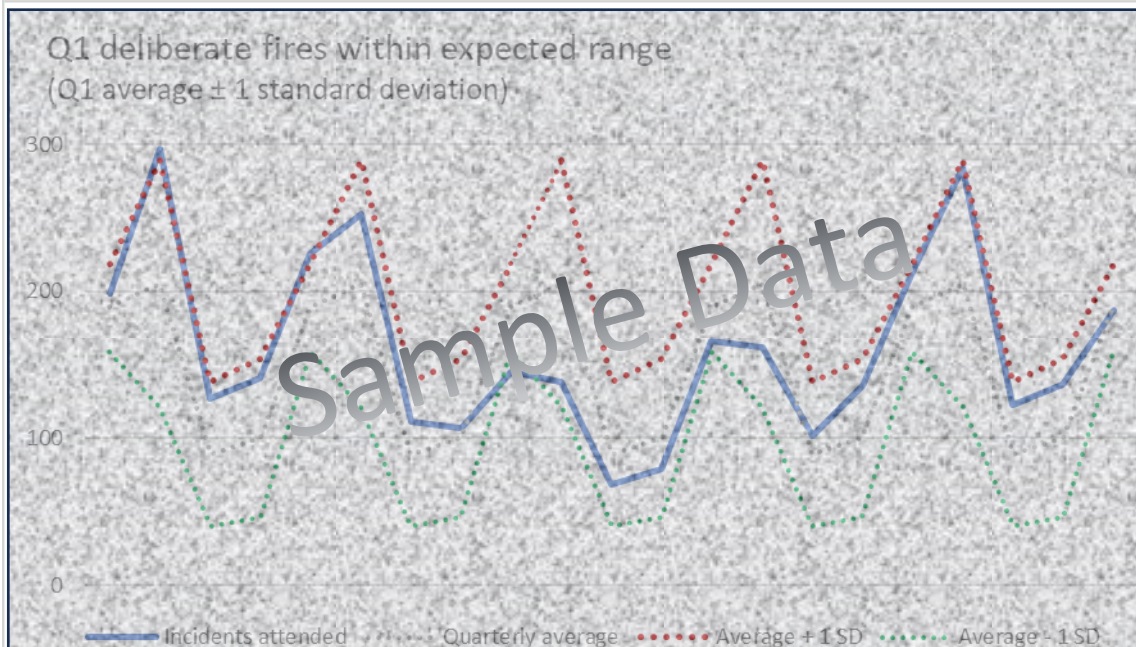


Off target but within 10% of target

Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	0003a	Down	<b>187</b> (Target 172) 

**Comment:**


Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.



<b>Lorem ipsum dolor sit amet, consectetur</b>	0002ai-i	Down	<b>75</b> (Target 74) 
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**Comment:**

Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.

Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	0002aiii-ii	Down	<b>12</b> <b>(Target 11)</b> 
<p><b>Comment:</b></p> <p>Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.</p>			

## Response: Appliance Availability


Off target by more than 10% of target

Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	0034	Up	67% (Target 80%) 

**Comment:**

Ipsum nunc aliquet bibendum enim facilis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.






Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	0040	Up	69% (Target 90%) 
<p><b>Comment:</b></p> <p>Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.</p>			



## Response: Emergency call handling

Off target by more than 10% of target

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0029e	Up	28% (Target 90%) 
Lorem ipsum dolor sit amet, consectetur	0029	Down	122 s (Target 90 s) 
Lorem ipsum dolor sit amet, consectetur	0029f	Up	75% (Target 90%) 
<b>Comment:</b> <p>Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.</p>			

## Response: Incident response time

Off target by more than 10% of target

Indicator	Ref	Aim	Quarter 1 From time of call	Quarter 1 From time of send/alert
<b>Lorem ipsum dolor sit amet, consectetur</b>	0030g/k	Up	<b>66%</b> (Target 80%)	<b>74%</b> (Target 80%)

### Comment:

Ipsum nunc aliquet bibendum enim facilis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.

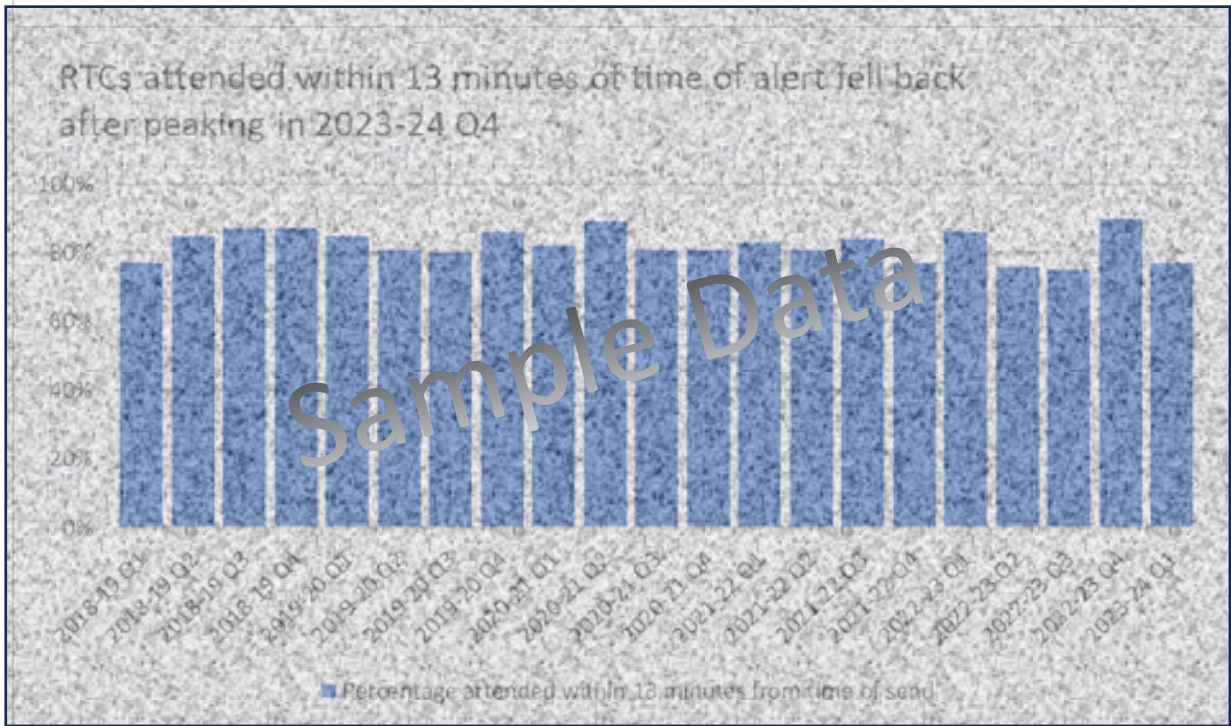


Indicator	Ref	Aim	Quarter 1 From time of call	Quarter 1 From time of send/alert
<b>Lorem ipsum dolor sit amet, consectetur</b>	0030f/m	Up	<b>64%</b> (Target 80%)	<b>77%</b> (Target 80%)




**Comment:**

Ipsum nunc aliquet bibendum enim facilis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.





## Human Resources

Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	0060	Down	<b>4.6%</b> <b>(Target 4.40%)</b> 
<b>Comment:</b>  Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.			


## Organisational Development

Off target but within 10% of target

Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	T8c	Up	<b>84%</b> (Target 90%) 
<b>Comment:</b>  Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.			
<b>Lorem ipsum dolor sit amet, consectetur</b>	T8d	Up	<b>90%</b> (Target 92%) 
<b>Comment:</b>  Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.			




















## Finance

Off target but within 10% of target












Indicator	Ref	Aim	Quarter 1
<b>Lorem ipsum dolor sit amet, consectetur</b>	0067	Up	<b>92%</b> <b>(Target 93%)</b> 
<b>Comment:</b>  Ipsum nunc aliquet bibendum enim facilisis gravida neque convallis a. Mi in nulla posuere sollicitudin aliquam ultrices sagittis. Condimentum mattis pellentesque id nibh tortor. Ut pharetra sit amet aliquam id diam maecenas ultricies mi. Feugiat in fermentum posuere urna nec. Luctus accumsan tortor posuere ac ut. Aliquam vestibulum morbi blandit cursus. Sit amet massa vitae tortor condimentum lacinia quis. Neque ornare aenean euismod elementum nisi quis. Vulputate dignissim suspendisse in est ante in. Pretium viverra suspendisse potenti nullam ac. Mattis rhoncus urna neque viverra justo. In metus vulputate eu scelerisque felis imperdiet proin fermentum.			

## On target or better than target









Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0002a	Down	<b>177</b> (Target 204) 
Lorem ipsum dolor sit amet, consectetur	0014a	Down	<b>4</b> (Target 8) 
Lorem ipsum dolor sit amet, consectetur	0002ai-ii	Down	<b>3</b> (Target 8) 
Lorem ipsum dolor sit amet, consectetur	0022ai	Up	<b>99%</b> (Target 95%) 
Lorem ipsum dolor sit amet, consectetur	PI16	Up	<b>603</b> (Target 600) 
Lorem ipsum dolor sit amet, consectetur	0039	Down	<b>27</b> (Target 28) 
Lorem ipsum dolor sit amet, consectetur	0011	Down	<b>152</b> (Target 163) 
Lorem ipsum dolor sit amet, consectetur	0040a	Up	<b>100%</b> (Target 100%) 
Lorem ipsum dolor sit amet, consectetur	0028b	Up	<b>91%</b> (Target 90%) 
Lorem ipsum dolor sit amet, consectetur	0030h	Down	<b>516</b> (Target 600) 
Lorem ipsum dolor sit amet, consectetur)	0030j	Down	<b>553</b> (Target 780) 
Lorem ipsum dolor sit amet, consectetur	0030l	Up	<b>96%</b> (Target 96%) 
Lorem ipsum dolor sit amet, consectetur	0030i	Down	<b>524</b> (Target 1200) 
Lorem ipsum dolor sit amet, consectetur	0030a	Down	<b>594</b> (Target 600) 
Lorem ipsum dolor sit amet, consectetur	0030d	Down	<b>686</b> (Target 780) 
Lorem ipsum dolor sit amet, consectetur	0030e	Up	<b>97%</b> (Target 96%) 
Lorem ipsum dolor sit amet, consectetur	0030b	Down	<b>624</b> (Target 1200) 
Lorem ipsum dolor sit amet, consectetur	0061	Down	<b>1.33%</b> (Target 5%) 

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	T1	Up	99% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T2	Up	100% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T3	Up	98% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T4	Up	100% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T5	Up	98% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T6	Up	98% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T7	Up	100% (Target 98%) 
Lorem ipsum dolor sit amet, consectetur	T8a	Up	93% (Target 92%) 
Lorem ipsum dolor sit amet, consectetur	T8b	Up	91% (Target 90%) 
Lorem ipsum dolor sit amet, consectetur	T8e	Up	92% (Target 92%) 
Lorem ipsum dolor sit amet, consectetur	H1	Down	1.83 (Target 3.78) 
Lorem ipsum dolor sit amet, consectetur	H2	Down	102.28 (Target 291.95) 
Lorem ipsum dolor sit amet, consectetur	H3	Down	123.64 (Target 703.62) 
Lorem ipsum dolor sit amet, consectetur	H4	Down	17 (Target 34.6) 
Lorem ipsum dolor sit amet, consectetur	WS1a	Up	97.37% (Target 90%) 
Lorem ipsum dolor sit amet, consectetur	WS1b	Up	100% (Target 95%) 
Lorem ipsum dolor sit amet, consectetur	WS2a	Down	2.63% (Target 5%) 
Lorem ipsum dolor sit amet, consectetur	WS2b	Down	3.23% (Target 5%) 
Lorem ipsum dolor sit amet, consectetur	WS2c	Down	0.55% (Target 3%) 



Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	WS4	Down	<b>0.97%</b> (Target 2%) 
Lorem ipsum dolor sit amet, consectetur	WS5	Up	<b>97.78%</b> (Target 93%) 
Lorem ipsum dolor sit amet, consectetur	WS6	Up	<b>100%</b> (Target 97%) 
Lorem ipsum dolor sit amet, consectetur	0066	Up	<b>100%</b> (Target 90%) 
Lorem ipsum dolor sit amet, consectetur	0068	Down	<b>2.43%</b> (Target 3.0%) 
Lorem ipsum dolor sit amet, consectetur	0042	Up	<b>100%</b> (Target 96%) 
Lorem ipsum dolor sit amet, consectetur	0043	Up	<b>100%</b> (Target 97%) 
Lorem ipsum dolor sit amet, consectetur	0044	Up	<b>100%</b> (Target 97%) 
Lorem ipsum dolor sit amet, consectetur	0045	Up	<b>94%</b> (Target 93%) 
Lorem ipsum dolor sit amet, consectetur	0046	Up	<b>99.9%</b> (Target 98.0%) 
Lorem ipsum dolor sit amet, consectetur	0047	Up	<b>98.8%</b> (Target 98.0%) 

## No target. For information only

Indicator	Ref	Aim	Quarter 1
Lorem ipsum dolor sit amet, consectetur	0016a	Up	<b>375</b> (Last year 579) 
Lorem ipsum dolor sit amet, consectetur	0022a	N/A	<b>71</b> (Last year 87) 
Lorem ipsum dolor sit amet, consectetur	0023g	N/A	<b>6</b> (Last year 0) 
Lorem ipsum dolor sit amet, consectetur	0023i	N/A	<b>0</b> (Last year 0) 
Lorem ipsum dolor sit amet, consectetur	0001	N/A	<b>1771</b> (Last year 1900) 
Lorem ipsum dolor sit amet, consectetur	0001a	N/A	<b>490</b> (Last year 567) 
Lorem ipsum dolor sit amet, consectetur	0001b	N/A	<b>655</b> (Last year 665) 
Lorem ipsum dolor sit amet, consectetur	0001c	N/A	<b>626</b> (Last year 668) 
Lorem ipsum dolor sit amet, consectetur	0028	N/A	<b>3875</b> 